

## SHI SOURCEWELL RESPONSE:

In these unprecedented times, SHI recognizes that we must work together to stay healthy and to function in ways that are efficient, responsive, and innovative. SHI is poised to provide Sourcewell customers both guidance and depth of resources in attaining comprehensive, remote, work and school environments. From hardware to accessories, we are stocking our warehouses with devices and tools that are vital to remote connectivity and productivity so that you have access to what you need – quickly and reliably.

In addition, we are swiftly responding to emergency requests to help construct Windows Virtual Desktop environments and Remote Workspaces for our Public Sector customers. We are ready now to design and implement cloud-based VDI environments and web-conferencing tools for remote workers/learners. We're confident that we can provide for the following products, with availability dependent on fluctuations in demand:

- Devices;
- WiFi Sticks;
- Web cameras;
- Headsets;
- Digital workspace platforms such as Citrix or VMW Workspace One;
- Web Conferencing tools such as Zoom; Webex; Teams;
- SaaS based software product and licensing expertise.
- AWS, Azure, GCP environments

We can also provide product and technical advice for some of the most critical solutions like live, interactive meetings (e.g., commission/constituent meetings/courtroom), providing a secure environment for your data in a work-from-home/distance-learning environment, and training on new tools or applications that may need to be rolled out quickly.

Finally, we stand ready to provide a wide range of professional services that can help get your environment up and running safely and efficiently: migrating users to O365, providing security assessments, and facilitating product implementations.

As SHI navigates these uncharted waters, we commit to two essential purposes: (1) protecting the wellbeing of our employees and their loved ones; and (2) being a partner in good faith for Sourcewell members who need guidance and assistance in weathering the storm.

We invite you to contact your dedicated SHI sales team directly or email us at [SOURCEWELL@shi.com](mailto:SOURCEWELL@shi.com) today!